



**INFINITUS**  
RISK MANAGEMENT SERVICE

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You agree that your use of this website is for lawful purposes only. You agree that you will not use this website for any unlawful purpose, including committing a criminal offence, gaining unauthorised access to other computer systems, or transmitting unlawful material.

## **General disclaimer**

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## **Terms and Conditions of Use**

Your use of this website is subject to the following terms and conditions that Infinitus Risk Management Service (Pty) Ltd (hereinafter referred to as the "Company") may revise at any time, with the revised terms taking effect as of the date of its posting and governing all subsequent visits to this website after such date.

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No compensation will be paid with respect to the use of your Submission, as provided herein. The Company is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in the Company's sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

### **Enforceability**

If any of the foregoing is not fully enforceable for any reason, the remainder shall nonetheless continue to apply.

### **Jurisdiction**

These terms and conditions shall be governed by, and construed in accordance with, the laws of the Republic of South Africa without giving effect to any principles of conflict of law. You hereby consent to the exclusive jurisdiction of the High Court of South Africa in respect of any disputes arising in connection with your use of this website, or these terms and conditions or any matter related to, or in connection therewith.



# MERCHANT WEBSITE REQUIREMENTS

## 1. Detailed description of goods and/or services

Infinitus Risk Management Service (Pty) Ltd is an independent compliance practice business in the financial services industry that provides external compliance services, including training.

## 2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 1 days and availability confirmed by way e-mail.

## 3. Export restriction (Optional)

The offering on this website is available to South African clients of Infinitus Risk Management Service (Pty) Ltd only.

## 4. Return and Refunds policy

The provision of goods and services by Infinitus Risk Management Service (Pty) Ltd is subject to availability. In cases of unavailability, Infinitus Risk Management Service (Pty) Ltd will refund the client in full within 30 days.

## 5. Customer Privacy policy

Infinitus Risk Management Service (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

[http://www.polity.org.za/attachment.php?aa\\_id=3569](http://www.polity.org.za/attachment.php?aa_id=3569) .

## 6. Payment options accepted

Payment may be made via Visa and MasterCard.

## 7. Card acquiring and security

Card transactions will be acquired for Infinitus Risk Management Service (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to [www.paygate.co.za](http://www.paygate.co.za) to view their security certificate and security policy.

## 8. Customer details separate from card details

Customer details will be stored by Infinitus Risk Management Service (Pty) Ltd separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to [www.paygate.co.za](http://www.paygate.co.za).

## 9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

## 10. Responsibility

Infinitus Risk Management Service (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

## 11. Country of domicile

This website is governed by the laws of South Africa and Infinitus Risk Management Service (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

## **12. Variation**

Infinitus Risk Management Service (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

## **13. Company information**

This website is run by Infinitus Risk Management Service (Pty) Ltd (private company) based in South Africa trading as Infinitus Risk Management Service (Pty) Ltd and with registration number 201/203238/07 and Erika Botha as Director.

## **14. Infinitus Risk Management Service (Pty) Ltd contact details**

Company Physical Address:

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Email:

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